

Make a note

• Visit MyABX.com/OwnYourFuture (also MyABX.com/OYF) to learn more about transition services, state resources, health insurance options, and much more.

DHL/UPS no agreement

As of today, we've heard nothing from DHL as to where they stand regarding their contract negotiations. We anticipate continued operations well into 2009.

INFOLine – new on Thursdays

Remember to call (937) 366-4636 each Thursday afternoon for updates on John Graber's INFOLine, which also is posted on MyABX.com/INFOLine. Special guest this week – VP of Ground Operations Brady Templeton.

Next steps

- As our business environment changes, we will continue to adjust our staffing to meet the needs of our customers. We will tell you what we know when we are able to, and ask for volunteers whenever possible. It is clear that we face continuing periods of uncertainty across our business.
- Thank you for your help in maintaining our business during these challenging times.
- Please let us know what we can do to help you work safely and take care of each other.

Need help?

Visit MyABX.com/benefits for the on-site counselor schedule, tips, articles, and information to help you and your family deal with stressful situations like this. Employee Assistance Program counselors are available 24/7 by calling (800) 888-2998.

Post: 9/24/08; Remove: 10/1/08

Wilmington-based reduction recap

Maintenance & Engineering, Flight, and Administration

Reduction notifications announced August 18 are complete. We were fortunate to have many volunteers. We notified 250 employees of job reductions. Most of the positions were in Maintenance, Engineering, and in our outbase line maintenance organization. We anticipate that future reductions will include more involuntary separations.

On-site Transition Center opens

Our Transition Center is open, and notified employees are using its services. Transition Center hours are subject to change based on the needs of our Employees. Hours this week and next are Monday 8 a.m. to 5 p.m. and Tuesday through Friday 5 a.m. to 5 p.m. visit MyABX.com/OYF to learn more about the services available through the center. The web site also will carry adjustments to the center's schedule.

Ground Department: ***Regional hub reductions***

Because of declining freight volumes and operational needs we have reduced a number of positions in our regional hubs. Our regional hub management team began notifying management-level employees of reductions on Sept. 2. While there are no other hub reductions planned at this moment, we may experience staffing level changes linked to freight volume levels which are unpredictable.

The transition services we offer regional hub employees vary depending on location so we've provided that information directly to affected employees.

Ground Department: ***Wilmington***

The declining freight volumes also drove the need to reduce positions in Wilmington. The Ground Department reductions involved 47 management and non-exempt positions, which included 21 voluntary separation requests and 8 previously vacated positions. All of the notified employees were eligible for severance and transition assistance services. At this time no hourly positions were affected.

OK, so where can I find more info?

Answers to questions related to this announcement are available on-line at MyABX.com/FYI, along with information about severance, retention, productivity, and voluntary separation plans. Additional questions regarding this information may be directed to Employee Relations or ABX Air President John.Graber@abxair.com.

Resume 411

When preparing your resume you should first identify what it is you are looking for in your job search. Start the exercise by asking yourself what activities, roles, and responsibilities you would enjoy most in a future job; likewise make a list of those you would NOT want to do. Look for more resume tips at [.MyABX.com/OYF](http://MyABX.com/OYF) and in other ABX communications.

Vacation rollovers?

At a hangar talk during the summer it was mentioned that at some point vacation rollovers may be allowed though the policy has NOT yet changed. We have gotten some questions about vacations and felt the need to clarify. At this point employees **must** use their vacation time according to the existing vacation policy. Rollovers of vacations will generally not be initiated unless and until there is a DHL-UPS agreement and would be allowed based on the current business needs by department.