

**We're excited to let you know about a coming change in how we provide Explanation of Benefits (EOB) documents.**

An EOB is a summary statement provided when EyeMed processes a claim for you.

As part of EyeMed's ongoing effort to minimize our impact on the environment, beginning May 8<sup>th</sup> 2012, all EOBs will automatically be provided to you in electronic format via our member website.

In addition to the positive impact this change will have on the environment, it will also enhance the convenience of accessing and tracking your EOBs. All EOB documents will be available by logging into EyeMedVisionCare.com/member, 24/7, 365 days a year.

The attached document provided easy-to-follow instructions for accessing the member website and locating your EOBs.



For questions please contact the Customer Care Center at 1-866-939-3633.

To learn more, visit [EyeMedVisionCare.com](http://EyeMedVisionCare.com).

LENSCRAFTERS<sup>®</sup> *PEARLE VISION* **Sears**  
Optical  **OPTICAL**  optical  Private Practitioners

**EyeMed**  
VISION CARE<sup>®</sup>