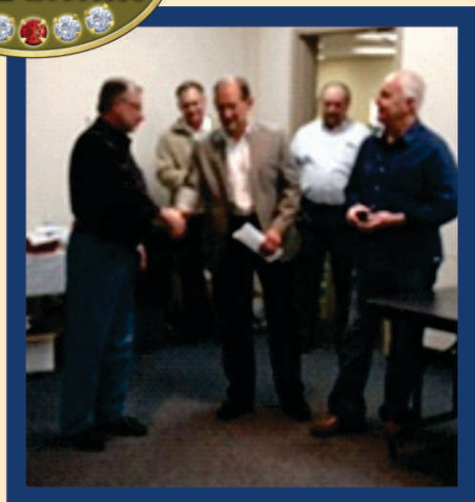




APR - MAY 2019

A publication for ABX Air employees, families and friends

Steve Veness Reaches 45-Year Anniversary and Retires!



Joe Hete, ATSG President and CEO, congratulates Steve Veness on his 45 years of service and retirement while Retired Vice President, Aircraft Maintenance Terry Scherz waits to present Steve with his 45-year anniversary pin. In the background are ABX President Dave Soaper and Sr. Manager Maintenance Control Dave McFarlane.

Maintenance Controller **Steve Veness** became the first ABX Air employee to reach a remarkable milestone—45 years of service with the Company. He reached the anniversary on his retirement date.

Steve joined Midwest Air Charter, the forerunner of ABX Air on April 1, 1974. Over the course of his career, Steve saw a lot of change including:

- The Company relocation to Clinton County.
- The introduction of the DC-9, DC-8, and Boeing 767 aircraft.
- The retirements of the Caravelle, YS-11, DC-8, and DC-9 aircraft (and others).
- The growth of Airborne Express to the third largest express carrier in the United States.
- The arrival of the DHL network and the change in our business model.
- Operation Aerosmith which became the Amazon network.

Congratulations Steve and *Best Wishes* in your retirement!

1974 ^{groovy} What a ^ Year!



Richard Nixon was President

Dow Jones Industrial Average - **616**
Average cost of new house - **\$34,900**
Average income per year - **\$13,900**
Average monthly rent - **\$185**
Cost of a gallon of gas - **42 cents**
Buick station wagon - **\$4,371**
Dozen eggs - **45 cents**



#1 TV Show - **"All in the Family"**

TV premiere - **"Happy Days"**

#1 Song - **"Already Gone"** by the Eagles

UPDATE: 2019 ABX AIR GOALS



1. Provide on-time service of 98.5% or better for our two key customers.

On-time Service exceeded 98% for both major customers in the first quarter of 2019. The preliminary first quarter service for DHL was 98.20% and the service for Amazon was 98.35%. This is the first time we have been above 98% for both customers since the third quarter of 2017.



2. Reduction in 2 & 4 hour delays and reduction of cancellations.

There were eight 2 & 4 hour delays/cancellations during the first quarter of 2019 which is an improvement from the 24 during the first quarter of 2018.



3. Reduce our Occupational Health and Safety Administration Reportable Injuries to 2.0 or below and reduce the established ABX Air Course Deviation baseline by 10%.

There were zero OSHA Reportable Injuries for the first quarter of 2019. Congratulations to everyone for a safe quarter. Course deviations are being monitored.



4. Successfully complete the 2019 IOSA audit renewal.

Preparations for the 2019 IOSA audit have been underway since the first of the year. Our internal auditors are completing their Ed 12 checklists and the Conformance Report is being assembled. The IOSA auditors will be on-site June 3-7.



5. Implement SABLE Weight & Balance System for the Amazon network.

Training of key users by the vendor has been completed. Implementation of the new system for the Amazon network is on target for completion by the end of June.

UPDATE: SAFETY



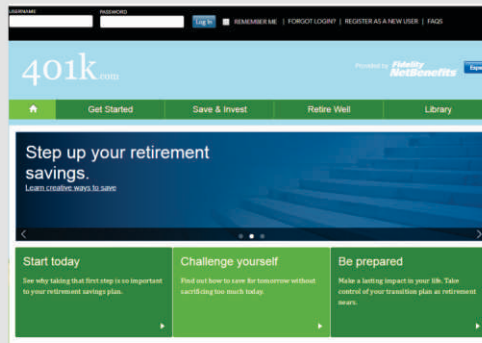
- The FOQA Monitoring Team (FMT) analyzes flight data for our fleet of 767 200s and 300s. In the past several years the FMT has done specific analysis on stabilized approach trends. A goal was set to reduce the unstabilized approaches by 15% in 2018 and the pilot group exceeded the goal! Nice Job!

- The flight ASAP program analyzes trends based on pilot-submitted safety reports. The flight ASAP Event Review Committee (ERC) is currently evaluating reports in which a course deviation may have taken place in flight. Through pilot awareness and other mitigation strategies, the ERC set a goal to reduce our occurrence rate by 10% in 2019.

Update your 401(K) Beneficiaries!

Make sure your 401(k) beneficiaries are up-to-date. Please review and update your 401(k) beneficiary if needed. Go to the Fidelity 401(k) website at www.401k.com, log in and select PROFILES and BENEFICIARIES. It's that easy.

You should review your beneficiary at least once each year and whenever you have a major life event such as marriage, divorce or a new child.



FAA AMT Diamond Award of Excellence



For the second year in a row, ABX Air has received the prestigious FAA AMT Diamond Award of Excellence for excellence in Aircraft Maintenance Technician (AMT) continuous training. To qualify for the award, 100% of eligible AMTs must complete and pass specialized, continuous training in aviation maintenance, regulations and FAA rules. Individual AMTs are eligible to receive an individual award by completing 12 hours of additional education and training.



Substance Use Helpline (855) 780-5955



If you or a loved one needs help with substance use, United Healthcare has a 24/7 helpline where you can speak with a substance use recovery advocate who will listen, provide support, and develop a personalized recovery plan. The helpline is available at no cost and completely confidential. The caller may remain anonymous if desired. The helpline is available 24 hours a day, 7 days a week.

Some common signs of substance use disorder include:

- Mood swings or unexplained personality change
- Ignoring responsibilities
- Sudden change in friends
- Changes in appearance including lack of hygiene
- Feelings of shame or regret
- At risk for financial loss or physical danger.



This award recognizes the dedication of our Aircraft Maintenance Technicians to their skills and craft, and providing a safe operational environment. I am proud of this accomplishment and offer my heartiest congratulation to every ABX AMT.

- Phil Flowers,
Vice President
Aircraft Maintenance



EMPLOYEE NEWS

Anniversary Celebrations!

March 2019

30 Years

Capt. **Brent Simoneaux**
Capt. **Greg Parsons**

25 Years

Capt. **Aaron Shemper**
Capt. **Jeff Parrott**
Capt. **Matt Kluck**

20 Years

Randall Riesbeck, *First Officer*

5 Years

Tracey Dykes,
Human Resources Generalist

1 Year

Line Maintenance Representatives
Charles Dobbins (CLT)
James Richards (CLT)

First Officers

Jason Liu
Jonathan Hemby

April 2019

45 Years

Steve Veness, *Maintenance Controller*

30 Years

John Kondratick, *Field Supervisor*
Capt. **Anthony Pogribnichenko**

25 Years

Fasiel Flash, *Regional Managers East*

10 Years

Isadore Sylve III,
Professional Load Master

1 Year

Jonathon McKinnon, *First Officer*



Capt. **Dean Cook** congratulates **Capt. Brent Simoneaux** on his 30 year anniversary with ABX Air.



Capt. **Dean Cook** congratulates **Capt. Aaron Shemper** on his 25 year anniversary with ABX Air.



*First Officer **Jason Liu** is congratulated by Capt. **Dean Cook** on his one year anniversary with ABX Air.*



Capt. **Dean Cook** congratulates *First Officer **Jonathan Hemby** on his one year anniversary with ABX Air.*



Traditional water cannon salute for retiring pilots.

Retirements

First quarter, 2019

Tim Borrer, *Manager, Maintenance Control*

Michael Finn, *Line Maintenance Representative (JFK)*

Greg McDowell, *First Officer*

Capt. **Stephen Page**

Capt. **Larry Strom**

Bryan Windham, *First Officer*

***Congratulations and Best Wishes
in your Retirement!***

Girl Scouts 100th Anniversary Gala



*Carolyn Flash, **Fasiel Flash**, and **Red Alexander***

Recently, Regional Manager **Fasiel Flash** and his wife Carolyn attended the Girl Scouts of Nassau County (NY) 100th Anniversary Gala celebrating 100 years of empowering girls to break barriers and create positive change. Flash and his wife were guests of **Red Alexander**, Vice President of Aviation for DHL Express Americas.