

ATSG Gold Pinnacle Award Presented to Dimitri Stephens-Hayes

Earlier this year ATSG recognized Senior FOQA Analyst **Dimitri Stephens-Hayes** with the Gold Pinnacle award for outstanding service in 2022.

The ATSG Pinnacle awards are the highest honors given by the company to employees each year. They recognize outstanding service in all its forms, whether that is day-to-day excellence over the long run or a one-time act of service that goes above and beyond.

Dimitri's award was based on his exceptional implementation of the GE Event Measurement System (EMS) and his willingness to extend his knowledge to other ATSG air carriers. He programmed the GE EMS system to capture both current and historical De-Rate engine data, and he has enthusiastically supported other ATSG companies during the implementation of their GE EMS system, sharing program templates, knowledge, and tips to help ATSG maximize its use of the GE EMS system.



He also supports other departments at ABX. In Flight Operations, he has supported the development of an Advanced Qualification Program to enhance pilot training. In Aircraft Maintenance, he programmed the GE EMS system to identify engine anomalies before they result in a failure, resulting in improved overall reliability.

"Ever since he joined ABX, Dimitri has continued to impress," said Chief Operating Officer **Patrick Fluegeman**. "His commitment to help everyone, not only in his department but across the company, is certainly befitting of the ATSG Pinnacle Award."

Last year, ABX Air awarded Dimitri the Silver and Gold Wings of Excellence for his exceptional work that has resulted in significant financial savings for the company.

Kelly Havrith of Omni Air International also received a Gold Pinnacle award this year, and Silver Pinnacle award winners were **Holly Ibaugh** of ATSG (nominated by Air Transport International), **Patricia Ross-Stamper** of Airborne Maintenance & Engineering Services, and **Nicole Tugrul** of LGSTX Services.

Silver Wings of Excellence Awarded to Cindy Neanover

Flight Training Scheduler **Cindy Neanover** received the Silver Wings of Excellence award for her work on a project that saved the company nearly \$60,000.



ABX Air had been purchasing simulator time from American Airlines in Miami in order to train new crewmembers. When American sold their 767 simulator, the new owner raised prices 20 percent and instituted a "no cancellation" policy. This would have increased our training expenses enormously. Using the Airborne Training Services simulators in Wilmington would solve the problem, but a lot of work was needed to rearrange the training schedules so that we could fit everyone in.

Cindy went to work creating the space we needed in the schedule. Between moving crewmembers' annual recurrent training forward and analyzing the new hire simulator blocks for maximum efficiency, she gave us the ability to decline the higher priced simulator time in Miami and still meet our training needs.

The Wings of Excellence program was established to recognize and reward our people who demonstrate extraordinary performance, commitment to the company, or community involvement.

ABX Air Completes IOSA Audit

ABX Air is delighted to announce our successful renewal of the IATA Operational Safety Audit (IOSA) following an extensive evaluation in early June. As part of our commitment to continuous improvement and adherence to global safety standards, we undergo this rigorous audit every other year. The procedure covers all operational disciplines, including flight operations, operational control and flight dispatch, aircraft engineering and maintenance, aircraft ground handling, cargo handling, and security.



Our focus on maintaining the highest safety and compliance standards was evidenced by our impressive performance. Out of over 1,600 questions, ABX Air had fewer than 10 findings, a testament to our dedicated team's exceptional commitment to upholding our stringent safety protocols.

The audit was conducted by MBA Aviation based in Arlington, Virginia. Their expertise in assessing operational management and control systems helped provide insights that will further drive our commitment to maintaining the highest standards of operational safety.

These results are not only a validation of our robust safety measures but also a reflection of the hard work, diligence, and dedication of every team member at ABX Air. We take great pride in our unwavering dedication to safety, as it forms the backbone of our operations and service to our valued customers.

This achievement renews our motivation to continuously strive for safety excellence, assuring our partners, customers, and team members that safety remains at the forefront of all that we do at ABX Air.

Thank you for your dedication and let's continue to soar safely!



Need to Access Your Fidelity Accounts? There's an App For That!

Now you can access all your Fidelity workplace accounts any time, anywhere, using the NetBenefits mobile app.

The NetBenefits app lets you review account balances, investments, your personal rate of return, next steps, and more. You can change contributions or investments, update your profile or beneficiaries, send paperwork, see how much you may need in retirement, and get your Fidelity Retirement Score right on your phone. In addition, you can access articles, videos, podcasts, and interactive tools to help you learn all you need to know about your plan.

Learn more at fidelity.com/go/NetBenefitsapp or find the NetBenefits app in the App Store and on Google Play.

Save Money on Your Medical Premiums

Employees enrolled in the company medical plan have the option of participating in our Well-Being incentive program to earn a discount of up to 25 percent off medical premiums during the 2024 plan year. All you need to do is:

1. Complete a Health Risk Assessment online in the Marathon Health Portal, and
2. Complete your Annual Physical with labs, either with Marathon Health or with your primary care provider (provider must submit a verification form to Marathon Health).

Make plans now to complete these two requirements by September 30, 2023. Visit the Marathon Health Portal at my.marathon-health.com to learn more and sign up.

Still have questions? Visit the MyABX.com/wellness web site or email abx.benefits@abxair.com.

