

ABX AIR CARGO EXPRESS UPDATE

First Quarter 2024

Welcome to the *ABX Air Cargo Express Update*, the newsletter intended to keep you informed and included in what is going on throughout the company. The *Cargo Express Update* typically includes highlights and stories from various departments at ABX Air.

Top stories in this issue:

- Jack Kondratick receives Charles Taylor Master Mechanic award
- JFK Sees Best On-Time Performance in 2023
- Flight Department Gets Animated and Establishes Back-Up Systems
- Safety Department Updates
- ABX Air Attends Women In Aviation Recruiting Event
- Investment and Retirement Planning Workshops Available
- JetDental Visits Wilmington Air Park
- Save Money on Your Medical Premiums

Jack Kondratick receives Charles Taylor Master Mechanic award

The FAA presented **Jack Kondratick** with the Charles Taylor award for 50 years of civil and military maintenance experience. As of April 24, Jack will have spent 35 of those years as an ABX Air employee. Jack was nominated for the award by his regional manager, **Flash Fasiel**, based on Jack's many years of outstanding performance.

The Charles Taylor Master Mechanic Award is named in honor of Mr. Charles Taylor, the first aviation mechanic in powered flight and it recognizes the lifetime accomplishments of senior mechanics. Mr. Taylor served as the Wright brothers' mechanic and is credited with designing and building the engine for their first successful aircraft.



JFK Sees Best On-Time Performance in 2023

In 2023, our JFK station handled 600 departures, including both DHL and Amazon flights. Of those, there were only 4 delays, which means the station achieved **99.33% on-time performance**. This performance is no surprise based on the leadership and experience at the station. In addition to supporting ABX flights, the JFK staff also supports AMES in their work for DHL Euro under their EASA certification. The JFK station is the benchmark in performance for the entire network. The station consistently receives accolades after every ABX, FAA, and EASA audit!

The JFK operation also has been recognized for their performance by the highest-level executive at DHL as the standard for others to obtain. This is the result of Regional Manager **Fasiel Flash**, Station Supervisor **John Marota**, and the entire JFK team. As a result of their performance, each employee there received a North Face jacket and a \$50 gift card. Thanks, JFK team!

Flight Department Gets Animated and Establishes Back-Up Systems

ABX Air Flight Operations has begun a joint project with Safety using Flight Operations Quality Assurance (FOQA) data to develop animations of safety events that have occurred during ABX flight operations. As part of our continuing efforts to increase safety, these animations will be provided to flight crews to raise awareness of risks we have encountered in our operations.

Flight Ops also is working collaboratively with the ATSG Information Technology department to enhance our business continuity plans and enable us to rapidly respond to flight planning and communication system outages. The goal is to establish backup systems and procedures that enable us to produce required paperwork to release flights within 15 minutes after a primary system failure. Our customers require safe, efficient, on-time operations, and this initiative will help us deliver.

Safety Department Updates

This year, ABX is scheduled to undergo an onsite **Department of Defense (DoD) Audit**. This audit is a biennial requirement for air carriers who participate in the Civil Reserve Air Fleet (CRAF) program. The DoD on site audit is expected to be completed sometime in June 2024.

We have been talking for the last year about a new TSA program requirement called **Rap Back**. All air carriers and airports must comply with this new mandate by March 29, 2024. Manager of IAEP/SMS and ABX Air FSO **Barb Brooks** has been working with all effected departments to ensure ABX compliance by the required deadline. This deadline is quickly approaching. If you are a jumpseat-authorized employee and have not been fingerprinted, contact Barbara Brooks immediately at Barbara.Brooks@abxair.com or 937-366-2354.

The Safety Department completed programming enhancements in [SMS Pro](#) (ABX's Safety Management System software), enabling ABX Air to capture over 2,000 lines of data from voluntary reporting. This will allow ABX to proactively review data and prepare analysis to assist in identifying any negative trends within ABX operations.

Don't forget: if you see someone who goes above and beyond in the interest of safety, let's get them a Safety Award. The Safety nomination form is available on [SMS Pro](#) (ABX's Safety Management System software), and it can be completed in a matter of minutes. Thank you for all you do to keep the ABX Air operation safe and compliant.

ABX Air Attends *Women In Aviation* Recruiting Event

ABX Air sent some of its best and brightest to the 2024 Women in Aviation International Conference in Orlando, Fla. in mid-March. First Officers **Elise Pistor**, **Michaela Satter**, **Julia Holmberg**, and **Ali Peterkort** represented the company at the conference, which was well attended. We are already planning more recruiting events for the future!



Investment and Retirement Planning Workshops Available

In volatile markets, it's common to feel uneasy about your investments. This is only natural. But rest assured, market volatility is completely normal and is to be expected. Fidelity Investments provides a [full schedule of free online workshops](#) to help guide your investment and retirement planning. Click the link above to view the schedule of workshops offered from April through June, or login to www.401k.com and click on "Tools & Learning" at the bottom of the page. From there, on the left side of the page, click on "e-Learning". You will find several options to fit your time schedule and educate in the topics you choose.

JetDental Visits Wilmington Air Park

JetDental will offer comprehensive exams, cleanings, and x-rays at Wilmington Air Park (ILN) during a one-day dental clinic for employees and dependents. The one-day dental clinic will be Thursday, May 2 in the Wellness Classroom in Building 2 (1271 Airport Road) at Wilmington Air Park (ILN).

[JetDental](#) is a mobile, on-site dental provider that brings preventative and restorative care including cleanings, X-rays, exams, fillings, and teeth whitening onsite.

Be sure to bring your insurance card. There is no cost for exams and cleaning* under most insurance plans. Those without insurance may get a one-hour basic exam plus cleaning and x-rays for \$150; payment plans are available. Teeth whitening is available for \$249 (not covered by insurance) and takes 30 minutes. Clear aligner scans are free and take 30 minutes.

Reserve your spot now by clicking this link:

<https://app.nexhealth.com/appt/jetdental?lid=73478&atid=189226,189227>

* Patients with periodontal gum disease may need a deeper cleaning (known as scaling & root-planing), which requires a copay. Jet Dental will review any applicable costs with you before performing treatment, and can offer flexible payment options as needed.

If you have questions about this service, please contact your Human Resources department or contact JetDental at 801-430-9262 (use option 2) or hello@jetdental.com.

Save money on Your Medical Premiums

Your 2025 ATSG Medical Premium Incentive Program runs from January 1, 2024 through November 30, 2024. Employees who are enrolled in the medical plan have the option of participating in the incentive program. When you complete your annual physical by November 30th, 2024, you'll receive a discounted medical premium for all of 2025!

Rewards are based on the number of points you accumulate by the end of the program:

	POINTS REQUIRED	REQUIRED ACTIVITIES	REWARD
LEVEL 1	500	Online Wellness Assessment	\$10 Gift Card
LEVEL 2	1,500	Choose from a variety of activities	\$25 Gift Card
LEVEL 3	3,000	Annual Physical**	Wellness Discount for 2025**
LEVEL 4	5,000	Choose from a variety of activities	\$50 Gift Card

**You must complete the level 3 requirements to receive the medical premium discount for 2025.

To view a complete list of activities and to track your progress, click on the Incentives tab in the Marathon Health Portal. For questions, contact the Marathon Health Member Relations Team.

Log in to the [Marathon Health Portal](#) to learn more. You can view the current 2024 discounted medical premiums in your benefits guide. If you have not yet logged in to the Marathon Health Portal, simply click "New? Register Now" on the portal login page or call the Marathon Health Member Relations Team at 866-434-3255.



Communication guidelines: This message has been sent to all ABX Air employees. Please share with employees without access to email.
