

Welcome to the ABX Air *Cargo Express Update*, the newsletter intended to keep you informed and included in what is going on throughout the company. The *Cargo Express Update* typically includes highlights and stories from various departments at ABX Air.

Top stories in this issue:

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Message from the President

It is an incredibly exciting time at ABX Air with the addition of the ten Amazon aircraft to the ABX operation. All ten Amazon aircraft are expected to be in service by November 2024. But there is some important work that must be done to ensure that the integration of new aircraft is both compliant and safe. In fact, getting it right is *crucial* for success.



How can you help?

- **Report near miss events** to the ABX Safety Department via SMS Pro or your immediate Supervisor. Odds are these events are not the first time this has happened. Tell someone as soon as possible.
- **Double-check your work.** Ensure your required documentation is complete and compliant. This is especially important during last minute changes such as aircraft mechanical issues that may require additional actions such as MEL deferrals, or amended flight releases.
- **Ensure vendors and contractors are following ABX procedures** as required. Again, immediately report any issues to ABX Air Safety Department, or your immediate supervisor as soon as you can so it can be effectively addressed. Unfortunately, sometimes on-the-spot corrections do not ultimately fix the root cause of an issue and it will keep happening.
- **Employees participating in the ABX Air ASAP program** (Aviation Safety Action Program) can submit reports via [SMS Pro](#) if they observe or are involved in an event that results in non-compliance. This non-jeopardy program is intended to be confidential and provide detailed information that will identify process failures that lead to any unsafe or non-compliant event.

As you have seen in the ABX Safety Department issued SMS training, the key is to focus on the process people are following that results in any suspected unsafe or non-compliant events. *The investigations always focus on the process, not the people.*

Balancing customer satisfaction with safety is crucial for any business. Because of this, we need your help; it is critical we all remain focused on our compliance and safety responsibilities. Let's make sure we "**Get It Right.**" These efforts will ultimately ensure we meet our customer performance expectations while maintain the highest level of safety and compliance possible.

Please reach out to the Safety Department or your immediate supervisor if you have further questions, concerns, or issues. The ABX Air Safety Department also can be reached via email at ABXSafety@abxair.com.

Safety-Ground Operations at Aviation Camp 2024

ATSG once again sponsored an Aviation Camp this summer for area students to give them a chance to experience various jobs available in aviation. This year there were 20 students who attended, in ages ranging from 12 to 16.

Safety-Ground Operations was the focus of one of the Aviation Camp days, and volunteers from ABX, ATI, and Airborne made the event a great experience for the kids. ABX Manager of SMS, IAEP and FSO Security officer **Barbara Brooks** coordinated the Safety-Ground Operations portion of the camp with assistance from Ground Operations Supervisor **Joyce Griffith**, Loadmasters **Paul Svehla**, **Scott Neahring**, **Lenny Martin**; and ABX Safety Department members **Erin Cadwallader**, **Dimitri Stephens-Hayes**, and **Todd Kramer**.

To begin their day, campers received a pre-Safety briefing from ABX and ATI, and then they were given an opportunity to experience various ground operations such as building up a cargo ULD, transferring a ULD from one K-loader to another K-loader, pushing back, wing-walking and marshalling a B-767 into a parking position, and watching pilots complete pre-flight responsibilities including a pre-departure check and tower clearances.

Many campers said they are interested in a career in an aviation-related field. They were thrilled to have this experience and realized the importance of Safety in all these important jobs. Many thanks go out to the volunteers who devoted so much time to the ATSG Aviation Camp 2024. Great job by everyone!



Flight Department Update

The ABX Flight Department has been focused on adding airplanes and new flying in Q2. With the announcement of ten aircraft from Amazon, the Flight Standards Department had a mountain of work to do to incorporate the aircraft differences into our current operating manuals. In normal ABX fashion, they accomplished the required revisions and obtained FAA approvals on schedule to ensure we were ready to fly as maintenance cranks out the airplanes – a team effort.

With more flying from both DHL and Amazon, the Flight Training Department was busy. Thanks to Human Resources we were able to fill a June 1 class of 16 with only three weeks' notice, and we finished the quarter by hiring 30 new pilots and upgrading 12 new Captains. Hiring and upgrading will be ongoing for the rest of the year, keeping our instructors and check airman busy. Keeping up with the growth will be a challenge, but it's one we are happy to have!

Maintenance Department Update

ABX Maintenance has received seven Amazon aircraft for bridging to the ABX Ops Spec in the last 45 days, with three being bridged in CVG and four being bridged in Tampa by Airborne/Pemco.

The bridging process calls for performing 510 tasks reviewing 350 components, 400 airworthiness directives, and 2,200 tasks that need to be loaded in the maintenance system during the certification process.

The Maintenance department and our vendors are working diligently to ensure all 10 Amazon aircraft receive certification by mid-November!

Peter Waters Receives ATSG Gold Pinnacle Award

Last quarter ATSG recognized six employees throughout the corporation for their service and accomplishments in 2023. The ATSG Pinnacle awards recognize outstanding service in all its forms, whether that is day-to-day excellence over the long run or a one-time act of service that goes above and beyond. Five employees received Silver Pinnacle awards, and one employee was recognized with the Gold Pinnacle award, the highest honor given by the company each year.

This year's Gold Pinnacle recipient was **Peter Waters** of ABX Air. Along with Pete's daily contributions, he regularly shows his passion to serve the customer at all costs. Pete volunteered to end his vacation early to fly back on the system to CVG to support and repair a landing gear discrepancy with his team. They had the aircraft repaired and back in service by 2 p.m. the same day.

Pete also showed his commitment when he traveled to Memphis to complete the required inspections on an aircraft that was diverted due to weather and a lightning strike which resulted in an unscheduled engine change. He ultimately spent 10 days completing the work, while coordinating with other companies to complete the inspection. Pete and his team continued working through single-digit temperatures through snow and ice storms.

Pete has been the point of contact for learning and teaching the nuances of the five engine types operated by ABX. Pete's leadership in tooling, creating operational processes and being the trainer to perform work on different engines highlights his aptitude and desire to achieve the highest standards for ABX and their customers.



*Pictured above are the 2024 ATSG Pinnacle Award winners: **Tyler Burgess, Zach Stringer, Alex Hathaway, Erich Hess, Peter Waters, and Byron Buford.***

Ade Briana Hines Receives Hete Family Scholarship

ATSG recently announced this year's recipients of the annual Hete Family Scholarship. The scholarship, administered by the Clinton County Foundation, is available to ATSG employees and their children up to 22 years of age who are working toward a technical or undergraduate degree in a STEM, medical, business, or technical/vocational field.

Ade Briana Hines, daughter of ABX Air Manager of System Control **Brian D. Hines**, was one of the recipients. She will attend Ohio University to major in nursing and minor in psychology. Congratulations!

Get Rewarded for Working on Your Wellness

If you are enrolled in the company medical plan and join our [Well-being program](#), you can claim real rewards simply by completing wellness activities that earn you points in the program! Rewards include a **25% discount on your 2025 medical premiums** (at 3,000 points) as well as electronic gift cards you can redeem at hundreds of top retailers.

Below are some of the activities you can complete to earn points:

1. **Annual Physical with Labs (Required):** Complete with Marathon Health or with a primary care provider (who must submit a [verification form](#) to Marathon Health). (2,500 points)
2. **Health Risk Assessment:** Complete online in the Marathon Health Portal. (500 points)
3. **Tobacco Free:** Verify that you are tobacco free by self-reporting in the Marathon Health Portal. (500 points)
4. **Health Coaching:** Complete three health coaching visits with Marathon Health. (500 points)
5. **Vaccinations:** Get a flu shot, Tdap vaccine, and Shingles vaccine. (250 points each)
6. **Preventive Exams:** Complete a mammogram, colonoscopy, dental, vision, well-women, skin check, prostate, etc. (500 points each)
7. **Marathon Health Workshops:** Visit the Marathon Health Portal to complete. (100 points each / max 400 points)
8. **Wellness Challenges:** Participate in quarterly challenges through the Marathon Health Portal and earn points for achieving the goal. Q1: Weight loss, Q2: Step challenge, Q3: Hydration challenge, Q4: Healthy habits. (100 points per quarter)
9. **Physical Activity:** 600 minutes per month. (250 points per month)

To view a complete list of activities and track your progress, click on the Incentives tab in the [Marathon Health Portal](#). Still have questions? Visit the [Well-Being Program web site](#), contact your Human Resources department, or email atsg.benefits@atsqinc.com.

