



CARGO EXPRESS

NOV - DEC 2018

A publication for ABX Air employees, families and friends

IMPROVING MAINTENANCE RELIABILITY



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To improve our on-time performance and reduce service failures, ABX Air is investing more than \$5 million in our fleet.

I would like to thank all of the hard-working employees of the Aircraft Maintenance Department for their efforts in 2018.

We will continue to review reliability data on a routine basis to identify opportunities for improvement in 2019.

”

*Phil Flowers,
VP of Aircraft Maintenance*

Improving the maintenance reliability of the ABX Air B-767 fleet has been a major focus of the Aircraft Maintenance Department throughout 2018. The implemented improvements include:

Revised limits on certain parts:

- Landing gear actuators
- APU and Main Batteries
- Pneumatic related components

Replacement of certain parts:

- Wing leading edge slat indication switches on all -200 aircraft. (-300 will be replaced by 2Q 2019.)
- Thrust reverser actuators on all -300 GE powered aircraft
- Equipment cooling valves
- Pitot tubes over 5,000 hours

Additional changes to improve reliability include:

- Changing the component repair strategy by transitioning from a power by hour program to improve reliability

- Changing the line maintenance strategy by increasing outbase staffing and touch time and segmenting the A-check program.
- Improving the component repair process to reduce bad from stock
- Revising the MEL to allow certain lighting deferrals without engineering approval
- Reducing APU auto shutdowns by moving the APU electronic control units from the aft APU compartment, where it is exposed to the weather conditions, to the climate controlled maintenance equipment compartment at the front of the plane.

May You Have a Joyous
Holiday Season and a Happy New Year!



Sincerely,

Dave Soaper, Phil Flowers,
John Maloney, Eric Plas,
Brad Hamlin, Greg Wehrung,
Jeff Walling, Bob Boja,
Rob Davis, Tammy Voss,
Steve Janasov,
and Patrick Flugeman

ABX AIR Offices - Holiday Schedule

- ✂ Dec. 24 (Christmas Eve)
- ✂ Dec. 25 (Christmas)
- ✂ Dec. 31 (New Year's Eve)
- ✂ Jan. 1 (New Year's Day)



ABX Air offices will be closed on these dates for the holidays.

If you work in an operations area, please check with your supervisor to learn if you'll be required to work any of these dates.

ABX Employees - Helping Neighbors in Need



Your donations helped support these charities:



The 2018 Fall Charity Drive was a big success! *With your help, we have raised over \$165,000, exceeding our goal of \$150,000! That's fantastic! Thank you!*

Every employee who pledged at least \$1 per pay period by December 11 had a chance to win one of two vouchers worth \$500 off Delta Airlines tickets. **Congratulations to our Delta voucher winners, Luke Almeter and Ryan McConahy**

Flight Technical Training Instructor **Joe Proffitt** is the winner of the **ABX President Prize, a Samsung 50-inch Ultra 4K HD Smart TV**. Congratulations, Joe!

... and congratulations to our lucky basket winners too!

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|-----------------|---------------------|
| Bruce Allen Jr. | Laura Kincaid |
| Barbara Bodner | Doug Little |
| Tawnia Cecardo | Lisa Mangus |
| Joyce Dean | Bennie Mathews |
| Kathy Drigotas | Paul Metz |
| Tracey Dykes | Eric Plas |
| Diana Eastes | Karen Pooler |
| Arron Fee | Doug Pyle |
| Rich Fellie | Ashley Robinson |
| Missy Goodall | Dana Rumbaugh |
| Mike Goodman | Michael Schellinger |
| Richard Gross | Steve Slovak |
| Rhonda Hale | Jeff Smart |
| Jeremy Irwin | Dan Snapp |
| Tina Johnson | Bob Spiker |



John Maloney (L), VP, Flight Operations and Angie Hurst (R), HR Assistant, aka "Cindy Lou Hoo," prepare to draw the winning ticket as Dave Soaper watches.

Winter Weather Operations



During inclement winter weather, you can receive the latest information about the Wilmington location by calling:



ABX Weather Hotline
(937) 382-5591 ext. 66397

The emergency operation policy for inclement weather can be found at <http://www.myabx.com/employee%20policy/index.htm>



Anniversary Celebrations!

November

20 Years Catherine Rettich,
Manager, Customer Support

5 Years Alex Temple
Manager, System Contingency

December

30 Years Capt. Walter Liverman

25 Years Aaron Burns
QC Specialist

1 Year Cecil Saroopchand (BWI) and
Sean Rathier (BDL)
Line Maintenance Representatives



Catherine Rettich (R), Manager, Customer Support celebrates her 20th anniversary with Eric Plas (L), Director, Business Development

SAFETY CORNER: WINTER RAMP OPERATIONS

Ramp operations are always a challenge, but particularly difficult in winter weather conditions. Here are a few reminders to improve safety and operational performance during these times:

- Prepare and dress appropriately for the weather and ensure all required occupational safety Personal Protective Equipment (PPE) is inspected for condition serviceability and correctly used.
- Always be aware of changing surroundings and honor the designated aircraft 'Circle of Safety'.
- Do not use ramp equipment that has been deemed unserviceable or equipment that you are not both authorized and trained to operate.
- Never carry passengers on equipment unless seats and proper restraints are available.
- Continuously inspect for and remove FOD materials in work areas.
- Adjust speed limits to a lower safe speed during on-going winter weather operations.
- Inspect, properly place, and keep 3-Points of contact when using aircraft stairs.
- Ensure good footing at all times, keep hands free whenever possible, and get help for lifting objects that are heavy or bulky.



St. Elizabeth Mobile Mammography

The St. Elizabeth Mobile Mammography van has been rescheduled for January 8th. The van will be at the Wilmington Air Park in front of the Administration Building from 8:30 am to 2 pm. Call (859) 655-7400 to schedule an appointment.



DHL Provides Trees for the Troops

Each year, our customer DHL provides Christmas Trees for troops serving overseas. Here another load of trees are being offloaded from ABX aircraft N371CM at JFK airport for transfer to an overseas flight.





DO YOU WANT TO **SAVE** MONEY ON YOUR ABX MEDICAL PREMIUM?

SAVE MONEY AND GET HEALTHY!

Choose ONE of the following *Healthy Directions* wellness program options to earn a wellness discount each quarter!



1. RALLY

Learn about YOU with an online health assessment and wellness modules.

Enroll at myuhc.com

+ Complete 2 modules per quarter

= EARN WELLNESS DISCOUNT



2. FITBIT

Keep active with a nifty fitness tracking device.

Purchase your FitBit* through ABX payroll deductions by completing [this form](#)

+ Average 6,000 steps daily

= EARN WELLNESS DISCOUNT

**FitBit priced as low as \$15!*

on myabx.com/wellness



3. REAL APPEAL

Manage your weight and feel great!

Enroll at healthydirections.realappeal.com

+ Complete one coaching session in the 1st quarter

+ Complete 10 online sessions per quarter

= EARN WELLNESS DISCOUNT



4. LIVONGO

Take charge of diabetes. Be the boss.

Enroll at livongo.com

= EARN WELLNESS DISCOUNT

(you must have Company medical insurance to participate)

If you're enrolled in an ABX Air sponsored medical plan, then you're eligible to participate.

You must meet one of the quarterly goals to receive the discount for the next quarter.

What's holding you back from a healthier—and wealthier—2019?

Click on a link and get started!

For more information, email healthy.directions@abxair.com or contact your Human Resources Representative.